



IIS RESOURCE CENTER

A COMPREHENSIVE SOLUTION
FOR IIS ONBOARDING AND STAKEHOLDER RESOURCES



Powered by Casetivity

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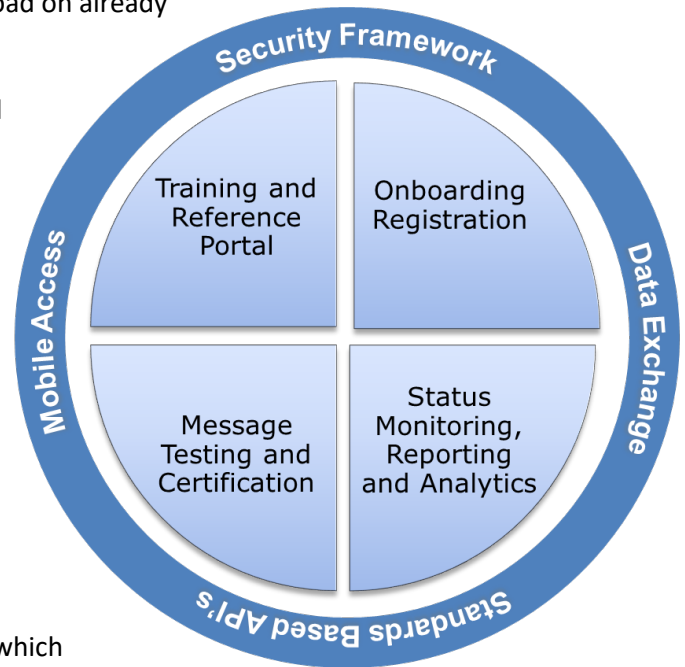
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The Leading Provider of IIS Solutions

SSG offers a suite of Immunization Information System (IIS) solutions including the **IIS Resource Center**, which allows for self-service by external stakeholders such as health care providers, and also automates and streamlines processes related to end user and data exchange onboarding. We've combined 17 years of experience in Public Health IIS support with state-of-the-art technology to provide a comprehensive solution that can integrate with all existing IIS registry systems.

With the **IIS Resource Center**, you:

- ✓ Automate and streamline your operations to ease workload on already strained staff.
- ✓ Improve constituent services by enabling self-service and increasing timeliness and accuracy of responses.
- ✓ Easily look-up and report the onboarding status and profiles for your thousands of provider sites.
- ✓ Ensure compliance with important security policies through use of configurable business processes.
- ✓ Enable robust patient follow-up procedures including automated communication and information sharing.
- ✓ Reduce manual work associated with processing onboarding requests.
- ✓ Reduce chances of something falling through the cracks which impacts end user experience or data collection.



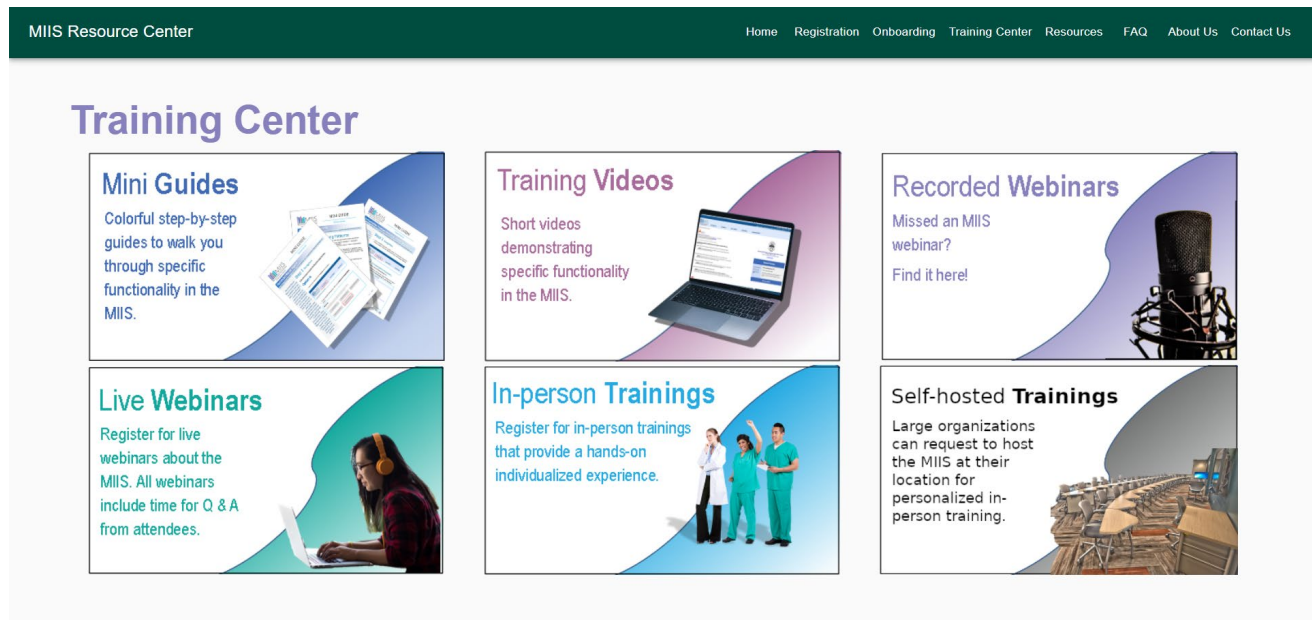
Only the *IIS Resource Center* combines the power of a highly configurable platform with SSG's IIS subject matter expertise to provide the comprehensive and easy-to-use system that you have been waiting for.

Features

- **End User and Data Exchange Partner Onboarding.** Setup your custom onboarding process to manage and monitor your engagements with external health care providers. Utilize self-registration, automate onboarding steps to reduce manual work and streamline processes.
- **Data Exchange Certification Testing.** Allow data submitters to easily test their messages against your custom validation rules before they go live with sending information to your IIS.
- **Centralized Ticketing System for your User Support Team.** Track and manage all open requests with a centralized ticketing system so that all follow-up items are completed in a timely manner.
- **Extensive Data Extracts for Ad-Hoc Analysis.** Maximize the use of extensive data collection to optimize processes and provide status updates on current onboarding efforts.
- **Document Repository for Signature Documents.** Store all necessary signature documents in one central repository for easy access and reference.
- **Training and Reference Portal.** Publish your most important training and reference materials in an online portal for end user access at any time.
- **Protect your Data. Security is Number 1.** Your data is your data. Rest assured that SSG's solution has industry standard security controls. Security is our top priority and our solution eliminates the need to have sensitive data in Excel files or other documents on work computers.
- **Integrate APIs to your Single Sign-On Service or your Backend IIS Registry.** Utilize standard Application Programming Interfaces (APIs) to easily integrate into Enterprise IT environments. Interface with your existing IIS or Single Sign-On Portal to automate account creation and other critical steps in your onboarding process.
- **Fully Managed for Your Peace of Mind.** Don't feel like you have to become experts at hosting or application management. While *the IIS Resource Center* can be hosted at your facilities, it is also offered as a fully managed SaaS solution to reduce the burden on you and your long-term costs.

The following are some sample screen shots of the *IIS Resource* interface.

Portal for Training and Reference Material



Expedited End User Self-Registration Process

A screenshot of the MIIS Resource Center website's New Organization Registration page. The page has a dark green header with the site name and navigation links: Home, Registration, Onboarding, Training Center, Resources, FAQ, About Us, and Contact Us. The main content area is titled "New Organization Registration" and contains the following text: "Complete the information below to start the registration process for your organization." Below this is "Step 1. Please select the type of organization you are registering:*" with four radio button options: "K-12 School", "Medical Provider Site that administers vaccines" (selected), "State Agency", and "Overarching Organization that oversees Individual Provider Sites". Below the options is a paragraph: "An Overarching Organization oversees more than one individual provider site that would be registered beneath the organization within the MIIS. If you are registering as an Overarching Organization, the MIIS considers the individual provider sites to be the administering entities. You will have the opportunity to associate your individual sites once your Overarching Organization is approved." Below this is "Step 2. Search for your Organization" with the text: "Please use the search below to confirm the Organization you are registering is not already registered before proceeding." Below the text is a search box labeled "Organization Lookup" with a magnifying glass icon. Below the search box is a checkbox labeled "I have searched for my Organization and would like to register."

Onboarding

Before an organization can begin sending or entering immunization data into the MIIS they must submit an onboarding request to begin the steps required for onboarding.

For instructions on how to submit an onboarding request click [here](#).

For MIIS requirements for COVID-19 vaccine administration reporting click [here](#).

Electronic Data Exchange

Direct Data Entry

Electronic Data Exchange

Click each step below to learn more about the onboarding process



Configurable Dashboards for Task Management and Monitoring

MIIS Resource Center

[Home](#)
[Search](#)
[Registration](#)
[Data Quality](#)
[Onboarding](#)
[Bulk Processing](#)
[Resource Center](#)
[Reporting](#)
[Admin](#)
[Account](#)

Welcome Back

Dashboard: MIIS Onboarding Dashboard

Search Organizations

Search Users

Incentive Program Report

Search EHR Vendors

Search Gateways

Onboarding Outreach

Create Production Support Issue

My Tasks

Minor Case Type	Task Name	Case Title	Due	Created Date	
VXU & QBP	Start QBP	Framingham State University Health Center	01/21/2021	01/21/2021	
EHR Transition	VXU: Confirmed Issues Resolved / Re-run Data Quality Report	Signature Medical Group EHR Transition	02/15/2021	02/08/2021	
VXU	VXU: Run DQ Report by 03/24/21	Curative DTSW Commercial Vaccinator	03/24/2021	03/10/2021	
VXU	VXU: Run DQ Report by 03/26/21	Baystate Wing Medical Center-Ludlow	03/26/2021	03/12/2021	

My Onboarding Outreach

Task Name	Organization Name	Site PIN	Onboarding Status VXU	Parent Provider	Due	Created Date	
Provider Outreach Attempt #1	CHATHAM MEDICAL ASSOCIATES	10623	Not Started		06/17/2021	06/15/2021	
Provider Outreach Attempt #1	Tapestry Health-Amherst	14640	Not Started	Tapestry Health Group	06/17/2021	06/15/2021	
Provider Outreach Attempt #1	Crittenton Womens Union-Hastings House	15065	Not Started		06/17/2021	06/15/2021	
Provider Outreach Attempt #1	Elizabeth Catherine Rest Home	20321	Not Started		06/17/2021	06/15/2021	
Provider Outreach Attempt #2	NFI Massachusetts-Worcester	14296	Not Started		06/17/2021	06/15/2021	
Provider Outreach Attempt #4	Sunny Acres Nursing Home, Inc.	20722	Not Started		06/17/2021	06/15/2021	

Assigned Production Issues

Task Name	Due Date	Created Date	
Completing vaccine transfer between sites #3	06/17/2021	06/15/2021	
Two different EHRs reporting under the same Practice PIN # #5	06/17/2021	06/15/2021	
Lot # Mixup. Large amount of immunizations impacted #2	06/17/2021	06/15/2021	
QBP - De-Dup Concerns #4	06/17/2021	06/15/2021	
Review New Production Issue		05/19/2021	

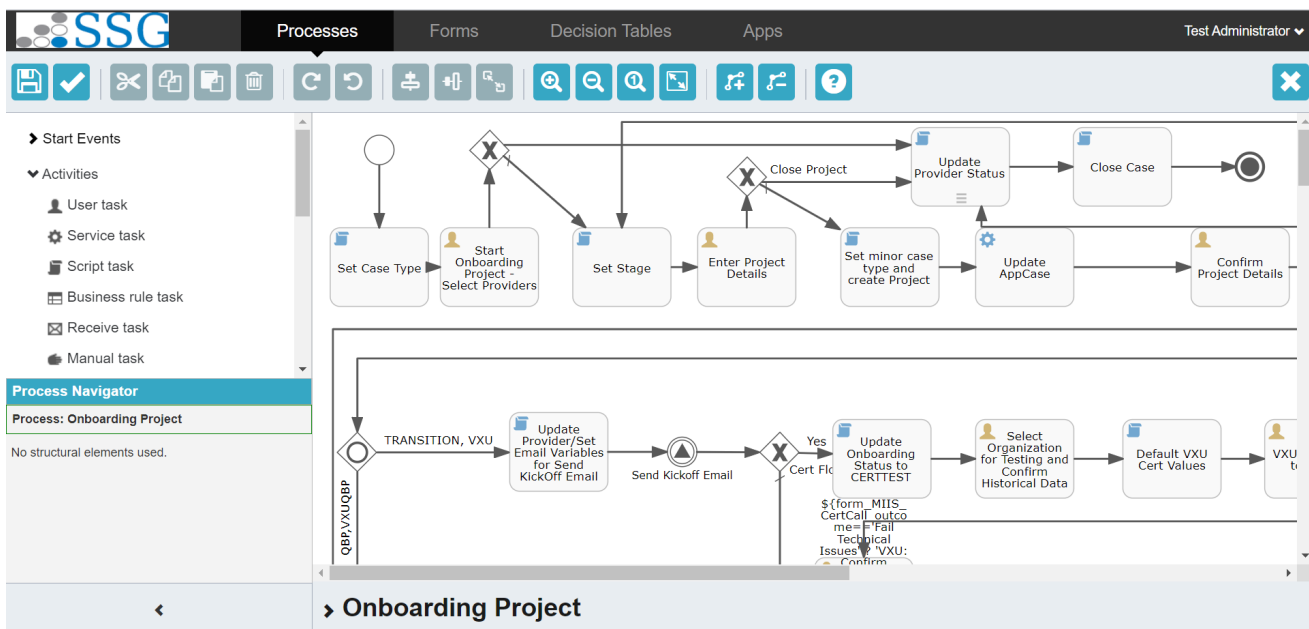
Owned Production Issues

Minor Case Type	Task Assignee	Due Date	Created Date	
Production Support Issue	Madison Lyman	03/31/2021	03/29/2021	
Production Support Issue	Amanda Hall	04/30/2021	04/08/2021	

Extensive Reports and Data Extracts

The screenshot displays the MIIS Resource Center dashboard. The top navigation bar includes links for Home, Registration, Onboarding, Training Center, Resources, FAQ, About Us, and Contact Us. A secondary navigation bar lists Resource Center, Reporting, Admin, Account, and a search icon. A dropdown menu is open under the Reporting section, listing the following options: Activity, Bulk Querying Extract, Contact List - MCVP Enrolled with Inventory, Contact List - MCVP Enrolled, COVID Agreement Extract, MCVP Enrollments, My Reports, Onboarding, Organization Extract Report, Ownership Report, and Registration. The main dashboard area features several large buttons: Organizations, Search Users, Invitation, and Add Schools.

Fully Configurable Workflow Engine to Setup a Process Based on Your Policies



[Request a demo of our IIS Resource Center](#)