IIS RESOURCE CENTER

A COMPREHENSIVE SOLUTION
FOR IIS ONBOARDING AND STAKEHOLDER RESOURCES

SSG

Powered by Casetivity

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The Leading Provider of IIS Solutions

SSG offers a suite of Immunization Information System (IIS) solutions including the **IIS Resource Center**, which allows for self-service by external stakeholders such as health care providers, and also automates and streamlines processes related to end user and data exchange onboarding. We've combined 17 years of experience in Public Health IIS support with state-of-the-art technology to provide a comprehensive solution that can integrate with all existing IIS registry systems.

With the **IIS Resource Center**, you:

✓ Automate and streamline your operations to ease workload on already strained staff.

✓ Improve constituent services by enabling self-service and increasing timeliness and accuracy of responses.

✓ Easily look-up and report the onboarding status and profiles for your thousands of provider sites.

✓ Ensure compliance with important security policies through use of configurable business processes.

✓ Enable robust patient follow-up procedures including automated communication and information sharing.

✓ Reduce manual work associated with processing onboarding requests.

✓ Reduce chances of something falling through the cracks which impacts end user experience or data collection.
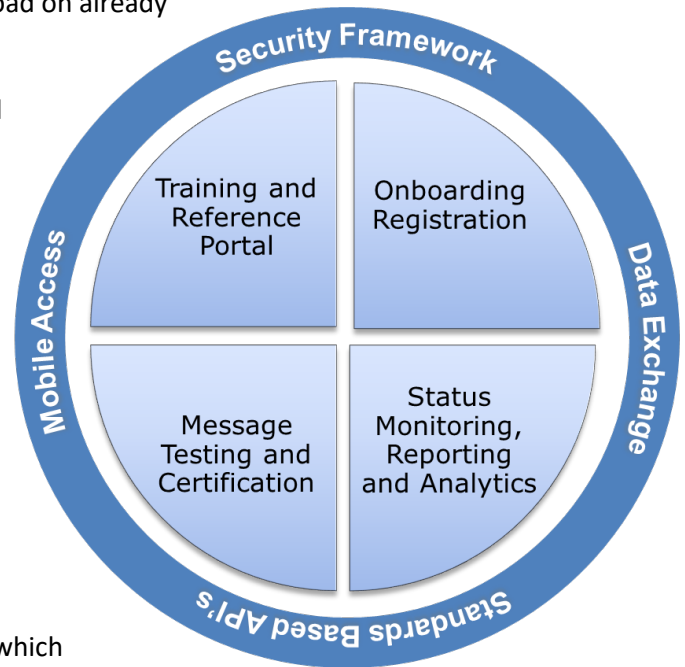
Only the IIS Resource Center combines the power of a highly configurable platform with SSG's IIS subject matter expertise to provide the comprehensive and easy-to-use system that you have been waiting for.

Features

- **End User and Data Exchange Partner Onboarding.** Setup your custom onboarding process to manage and monitor your engagements with external health care providers. Utilize self-registration, automate onboarding steps to reduce manual work and streamline processes.

- **Data Exchange Certification Testing.** Allow data submitters to easily test their messages against your custom validation rules before they go live with sending information to your IIS.

- **Centralized Ticketing System for your User Support Team.** Track and manage all open requests with a centralized ticketing system so that all follow-up items are completed in a timely manner.

- **Extensive Data Extracts for Ad-Hoc Analysis.** Maximize the use of extensive data collection to optimize processes and provide status updates on current onboarding efforts.

- **Document Repository for Signature Documents.** Store all necessary signature documents in one central repository for easy access and reference.

- **Training and Reference Portal.** Publish your most important training and reference materials in an online portal for end user access at any time.

- **Protect your Data. Security is Number 1.** Your data is your data. Rest assured that SSG's solution has industry standard security controls. Security is our top priority and our solution eliminates the need to have sensitive data in Excel files or other documents on work computers.

- **Integrate APIs to your Single Sign-On Service or your Backend IIS Registry.** Utilize standard Application Programming Interfaces (APIs) to easily integrate into Enterprise IT environments. Interface with your existing IIS or Single Sign-On Portal to automate account creation and other critical steps in your onboarding process.

- **Fully Managed for Your Peace of Mind.** Don't feel like you have to become experts at hosting or application management. While *the IIS Resource Center* can be hosted at your facilities, it is also offered as a fully managed SaaS solution to reduce the burden on you and your long-term costs.

The following are some sample screen shots of the *IIS Resource* interface.

Portal for Training and Reference Material
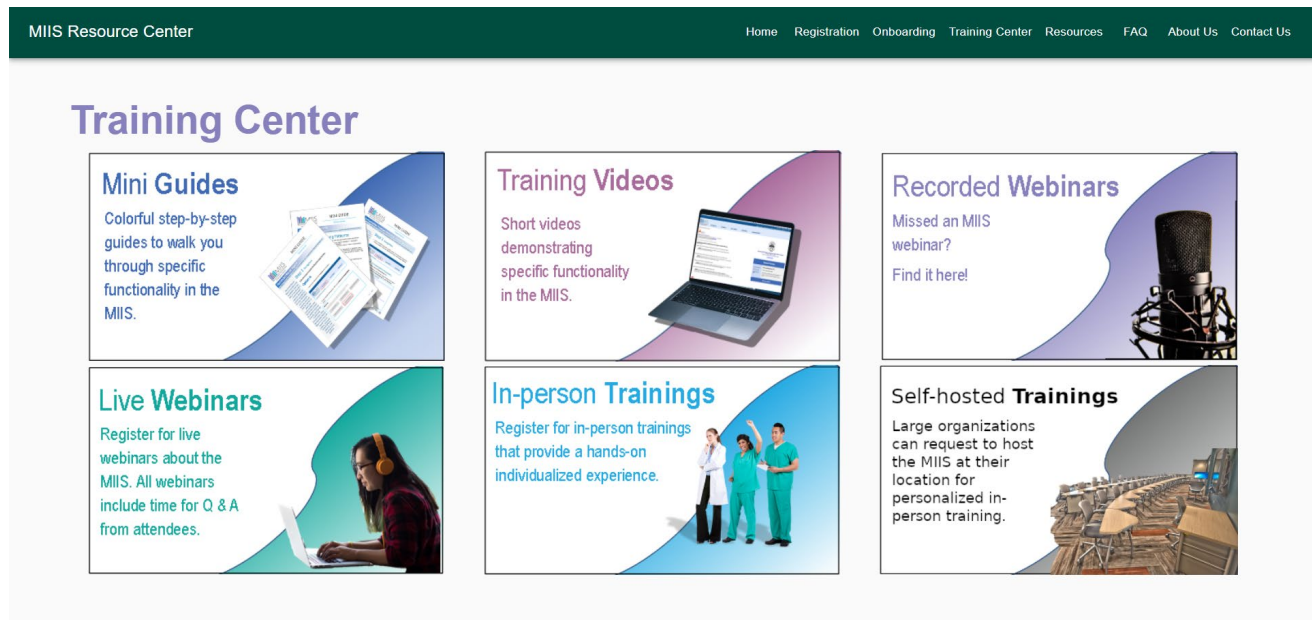
Expedited End User Self-Registration Process

SSG
Strategic Solutions Group
Integrity. Passion. Results.

MIIS Resource Center   Home   Registration   Onboarding   Training Center   Resources   FAQ   About Us   Contact Us

Onboarding

Before an organization can begin sending or entering immunization data into the MIIS they must submit an onboarding request to begin the steps required for onboarding.

For instructions on how to submit an onboarding request click **here**.

For MIIS requirements for COVID-19 vaccine administration reporting click **here**.

[Electronic Data Exchange]   [Direct Data Entry]

Electronic Data Exchange

Click each step below to learn more about the onboarding process

| STEP 1: DISCOVERY & PLANNING | STEP 2: DEVELOPMENT AND TESTING | STEP 3: PRODUCTION APPROVAL | STEP 4: ONGOING MONITORING | SPECIAL: QUERY/ RESPONSE |

Configurable Dashboards for Task Management and Monitoring

MIIS Resource Center   Home   Search ▼   Registration ▼   Data Quality ▼   Onboarding ▼   Bulk Processing ▼   Resource Center ▼   Reporting ▼   Admin ▼   Account ▼ 👤

Welcome Back

Dashboard: MIIS Onboarding Dashboard ▼

Search Organizations ➤	Search Users ➤	Incentive Program Report ➤
Search EHR Vendors ➤	Search Gateways ➤	Onboarding Outreach ➤
	Create Production Support Issue ➤	

My Tasks

Minor Case Type	Task Name	Case Title	Due ↑	Created Date	
VXU & QBP	Start QBP	Framingham State University Health Center	01/21/2021	01/21/2021	➡
EHR Transition	VXU: Confirmed Issues Resolved / Re-run Data Quality Report	Signature Medical Group EHR Transition	02/15/2021	02/08/2021	➡
VXU	VXU: Run DQ Report by 03/24/21	Curative DTSW Commercial Vaccinator	03/24/2021	03/10/2021	➡
VXU	VXU: Run DQ Report by 03/26/21	Baystate Wing Medical Center-Ludlow	03/26/2021	03/12/2021	➡

My Onboarding Outreach

Task Name	Organization Name	Site PIN	Onboarding Status VXU	Parent Provider	Due ↑	Created Date	
Provider Outreach Attempt #1	CHATHAM MEDICAL ASSOCIATES	10623	Not Started		06/17/2021	06/15/2021	➡
Provider Outreach Attempt #1	Tapestry Health-Amherst	14640	Not Started	Tapestry Health Group	06/17/2021	06/15/2021	➡
Provider Outreach Attempt #1	Crittenton Womens Union-Hastings House	15065	Not Started		06/17/2021	06/15/2021	➡
Provider Outreach Attempt #1	Elizabeth Catherine Rest Home	20321	Not Started		06/17/2021	06/15/2021	➡
Provider Outreach Attempt #2	NFI Massachusetts-Worcester	14296	Not Started		06/17/2021	06/15/2021	➡
Provider Outreach Attempt #4	Sunny Acres Nursing Home, Inc.	20722	Not Started		06/17/2021	06/15/2021	➡

Assigned Production Issues

Task Name	Due Date	Created Date	
Completing vaccine transfer between sites #3	06/17/2021	06/15/2021	➡
Two different EHRs reporting under the same Practice PIN # #5	06/17/2021	06/15/2021	➡
Lot # Mixup. Large amount of immunizations impacted #2	06/17/2021	06/15/2021	➡
QBP - De-Dup Concerns #4	06/17/2021	06/15/2021	➡
Review New Production Issue		05/19/2021	➡

Owned Production Issues

Minor Case Type	Task Assignee	Due Date	Created Date	
Production Support Issue	Madison Lyman	03/31/2021	03/29/2021	➡
Production Support Issue	Amanda Hall	04/30/2021	04/08/2021	➡

Extensive Reports and Data Extracts

Fully Configurable Workflow Engine to Setup a Process Based on Your Policies
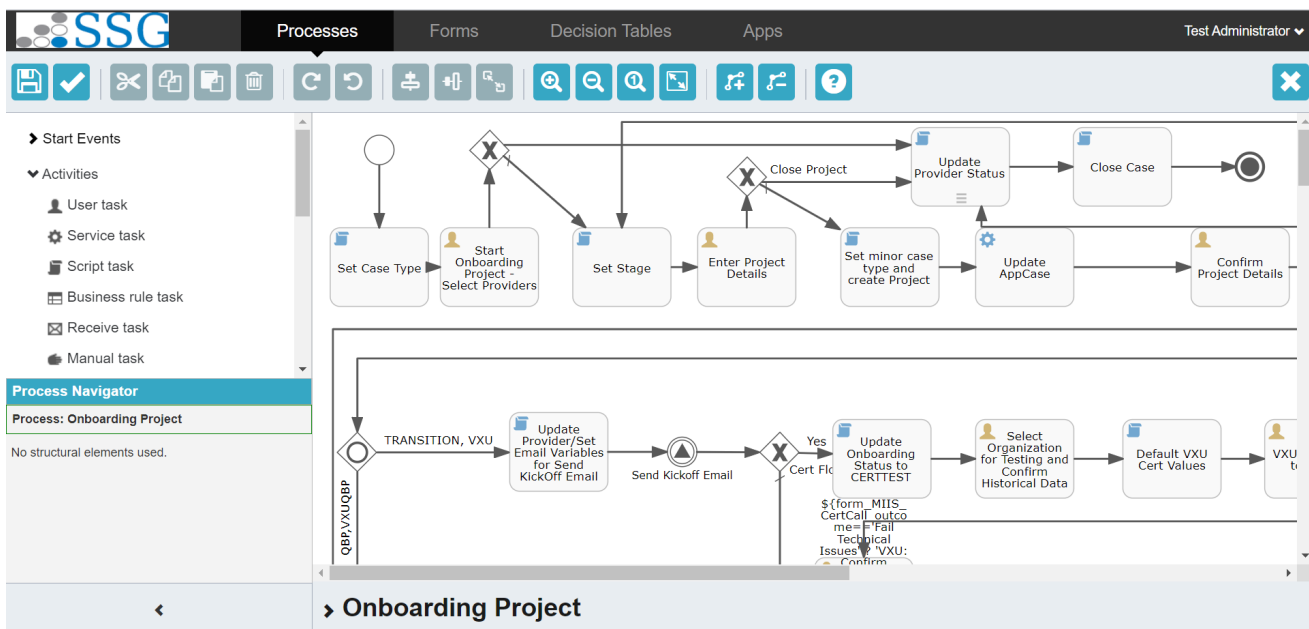
Request a demo of our IIS Resource Center

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